
POLICY

Cookies of the website
www.adp.pt (and Microsites)

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THE COOKIES POLICY OF THE [WWW.ADP.PT](http://www.adp.pt) WEBSITE (AND ITS MICROSITES)

Introduction

This present Cookies Policy seeks to explain the usage of personal information collected whenever visiting the website www.adp.pt and the microsities www.portaldaagua.pt and <https://jornadasadp.pt/> as well as those sites reporting the annual Águas de Portugal Group results.

AdP – Águas de Portugal, SGPS, S.A., with its headquarters at Rua Visconde de Seabra no. 3, 1700-103 Lisbon, with Corporate and Taxation Number 503 093 742, (“**AdP SGPS**” hereafter), operates the www.adp.pt website, acting as the Controller for the processing of the data handled within the scope of this Cookies Policy. This Policy is not applicable to the websites of third parties that may be accessed through the contents and/or the connections made available on the **AdP SGPS** website, for example to social networks, and their respective utilisation may involve Cookies that do not belong to **AdP SGPS**.

Furthermore, this Policy does not regulate the data processing carried out by third parties on obtaining data through the Cookies installed. Such processing operations remain the responsibility of the third parties that gather the data.

This Policy should also be, whenever so necessary, complemented by consulting the legislation applicable to this field.

Users may, at any point in time, configure their Cookies related preferences in effect for the website through the options accessed through “*Security, managing and blocking cookies*”.

We would recall that some Cookies enable identification and, within this framework, the website may collect your personal data in keeping with your respective levels of permission. Hence, users should also read and be aware of the **AdP SGPS Privacy Policy** that clarifies and complements this Cookies Policy.

About cookies

Cookies constitute the small software labels that are stored in access devices through the browser and that retain information related to the users. All cookies and other tracking technologies, such as tags, pixel tags, web beacons, user IDs or other technological forms that may be developed, are regulated by this Policy (jointly, “**Cookies**”).

On each visit to the **AdP SGPS** website and its microsities, your internet browser permits access to the Cookies installed on your equipment, allowing the recognition and memorization of your digital identifier (when applicable), as well as the immediate activation of your usage preferences. These Cookies will only be placed on your device with your express consent, except in the case of strictly necessary cookies which are required for the Digital Channels to work.

Regarding strictly necessary cookies, users may delete them or set up their device to ensure that they are automatically blocked according to the instructions provided in this Policy.

The purpose of cookies

The Data Controller deploys Cookies to more easily endow utility, interest and increase the number of users of the website and the microsites and correspondingly enabling faster and more efficient navigation and eliminating any need to constantly reintroduce the same information as well as for maintaining the security and functionality of the website and the microsites, raising the performance and the experience for users, regulating the ways in which Cookies are collected, stored and used and the respective processing of the information gathered under the auspices of the current website and the aforementioned microsites.

The Cookies applied on the **AdP SGPS** website and its microsites ensure the anonymity of data and correspondingly do not allow for the identification of users.

Types of cookies

The website and the microsites deploy various categories of cookies with each category reflecting a distinct purpose:

Essential or strictly necessary: Without these Cookies, it is not possible to ensure the basic functions of the website and the microsites and/or provide users with access to the functions they explicitly request. As such, these Cookies cannot be deactivated in our systems.

These essential Cookies, strictly necessary or technical in nature, help make the website and the microsites usable, activating basic functions, such as navigating on the website and the microsites, utilisation of the different options or services they provide as well as accessing the secured areas of the website and the microsites.

You may always configure your browser to block or warn you about these Cookies, but this may impact on the smooth functioning of the website and the microsites.

Personalisation: The personalisation Cookies enable the provision of a personalised experience when navigating and accessing the functions that, while not strictly necessary, may deepen your interactions with the website and the microsites, storing information that changes both how the website and the microsites behave and their appearance to users, for example in terms of a preference for a particular language or the region the user is located in. Thus, the navigation experience not only undergoes an improvement but also become simpler and more personalised. The legal grounds for processing these personal details obtained through these preference Cookies stems from your consent.

Analytical: The analytical Cookies enable the monitoring and analysis of users of the website and the microsites and foster an understanding of how users interact, gathering and returning information anonymously.

Within this framework, we deploy the Google Analytics cookies, an online analysis service provided by Google LLC. (Google). You may obtain further information about the usage of Google Analytics cookies by clicking [here](#). The acceptance of these Cookies implies your consent for the transfer of the data resulting to the United States, a country that does not provide an equivalent level of data protection as the European Union. The legal grounds for processing these personal details obtained through these analytical Cookies stems from your consent.

Marketing: The marketing Cookies serve for registering the visits by users to the various websites and microsities. The objective is to display advertising and publicity of relevance and interest to users and thereby more valuable to third party publishers and advertisers. The marketing Cookies include monitoring and behavioural Cookies. The monitoring Cookies are those that supervise how and when you visit our website and our microsities. The behavioural Cookies gather information on your navigation habits with the objective of providing more relevant adverts and enabling the sharing of pages on social networks. The acceptance of these Cookies by the User may imply the transfer of the data resulting to the United States, a country that does not provide an equivalent level of data protection as the European Union.

The legal grounds for processing these personal details obtained through these marketing Cookies stems from your consent.

Location Data: when you expressly authorize us to do so, we may collect data about your location to provide you with a service that depends on the use of your location.

We set out below more detailed information as regards the Cookies that we apply and their respective functions, including the entity responsible for their placement, type, category, description, durations, and the access or sharing of data with third parties.

Cookie	Controller	Type	Category	Description	Durations	Access or sharing with third parties
PHPSESSID	Adp.pt	HTTP	Necessary	Preserves the session status across every page.	Expires with the session	No sharing
rc::a	Google.com	HTML	Necessary	This cookie serves to differentiate between bots and humans. This benefits the website by guaranteeing website users are real.	Persistent	Google
rc::c	Google.com	HTML	Necessary	This cookie applies to the context of video adverts. This limits the number of times a visitor sees the same advert. This cookie also helps align the relevance of the advert to the visitor.	Expires with the session	Google
PHPCOOKIE	adp.pt	HTTP	Necessary	Stores the status of user cookie consent for this domain.	27 days	No sharing

Cookie	Controller	Type	Category	Description	Durations	Access or sharing with third parties
_ga	Adp.pt	HTTP	Personalisation	Installed by Google Analytics, this calculates the general visitor data on the session and oversees website usage to generate analysis of the website. The cookie stores anonymous information and attributes a randomly generated number to recognise visitors.	2 years	Google
_gid	Adp.pt	HTTP	Personalisation	Installed by Google Analytics and stores information about how visitors use a website and creates an analytical report on website performance. Some of the anonymously collected data includes the number of visitors, their sources and pages visited.	1 day	Google
_gat	Adp.pt	HTTP	Analytical	Used by Google Analytics to limit rates of request	1 day	Google
VISITOR_INFO_LIVE	Youtube.com	HTTP	Marketing	Attempts to estimate the bandwidth of users on pages with integrated YouTube videos.	179 days	Youtube
YSC	Youtube.com	HTTP	Marketing	Registers a unique ID number that serves to generate statistical data on the YouTube videos viewed by users.	Expires with the session	Youtube
yt.innertube:nextId	Youtube.com	HTML	Marketing	Registers a unique ID number that serves to generate statistical data on the YouTube videos viewed by users.	Persistent	Youtube
yt.innertube:requests	Youtube.com	HTML	Marketing	Registers a unique ID number that serves to generate statistical data on the YouTube videos viewed by users.	Persistent	Youtube
yt-remote-cast-available	Youtube.com	HTML	Marketing	Stores the video player preferences of visitors who view videos incorporated into YouTube.	Expires with the session	Youtube

Cookie	Controller	Type	Category	Description	Durations	Access or sharing with third parties
yt-remote-cast-installed	Youtube.com	HTML	Marketing	Stores the video player preferences of visitors who view videos incorporated into YouTube.	Expires with the session	Youtube
yt-remote-connected-devices	Youtube.com	HTML	Marketing	Stores the video player preferences of visitors who view videos incorporated into YouTube.	Persistent	Youtube
yt-remote-device-id	Youtube.com	HTML	Marketing	Stores the video player preferences of visitors who view videos incorporated into YouTube.	Persistent	Youtube
yt-remote-fast-check-period	Youtube.com	HTML	Marketing	Stores the video player preferences of visitors who view videos incorporated into YouTube.	Expires with the session	Youtube
yt-remote-session-app	Youtube.com	HTML	Marketing	Stores the video player preferences of visitors who view videos incorporated into YouTube.	Expires with the session	Youtube
yt-remote-session-name	Youtube.com	HTML	Marketing	Stores the video player preferences of visitors who view videos incorporated into YouTube.	Expires with the session	Youtube

Origins of Cookies

Every Cookie contains the name of the associated domain and may be classified in terms of their origins according to the following categories:

- **First party cookies:** are Cookies managed and stored by the Data Controller and those sent to the devices of users in accordance with the respective device or domain, managed by the editor to provide the services requested by users.
- **Third party cookies:** are Cookies placed on the devices of users from a domain or device managed by third parties that have their contents or technological solutions integrated into the website and the microsities. In these cases, the third-party entity may handle the data gathered through these Cookies and the Data Controller may not hold the capacity to configure their functioning. Additionally, this Policy does not regulate the processing of data carried out by third parties when they obtain data through the cookies installed. These data processing operations are the responsibility of the third parties who collect them.

The table above sets out more detailed information as regards the Group's Cookies and those of the third parties that we use on our website and our microsities.

Duration of Cookies

As regards their duration, the Cookies fall into the following categories:

- **Session cookies:** are maintained until the end or shortly after terminating a session or closing your browser or whatever the application applied to access the website and the microsities. The information obtained through these cookies is used to analyze internet traffic patterns. In the long term, these cookies improve the content and facilitate the use of the website.
- **Persistent cookies:** stored for more extensive periods of time and hence requiring either action on behalf of the user or the termination of their duration for their respective elimination.

SECURITY, MANAGING AND BLOCKING COOKIES

To ensure the rights of users and the privacy and protection of their data, the website and the microsities provide a cookie banner in which users can opt for the following options: "Accept all cookies", "Set cookies" or "Decline all cookies". AdP SGPS shall not install any cookie (except for essential or strictly necessary cookies) until the user has chosen the cookie option that will apply to his/her browsing.

As cookies may be intercepted or altered, the following security actions are taken:

- **Sensitive information** such as passwords or personal data used for the purpose of booking reservations, such as the customer's address or telephone number, is not stored;
- **Unsecured orders** (HTTP) are not sent when cookies are sent to the browser in plain text and may be intercepted.

To protect the users' rights and their privacy and data protection, the AdP SGPS website and its microsities make available a cookie management tool. By using this feature, the users can, at any time, manage a number of aspects of their cookie preferences, including obtaining information about the Cookies used or withdrawn consent for Cookie storage and access. Our cookie management tool can be accessed by clicking in the button below.

Cookies Settings

[\(Cookies Settings\)](#)

The user may also configure their respective browsers to accept and store Cookies on their devices, deactivating the Cookies either partially or totally. Every browser has its own different settings. Generally, these

definitions are described on the help menu of the browser. We would therefore recommend their reading. This information explains how to change your Cookie preferences.

- For *Internet Explorer*: <https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies>;
- For *Safari*: <https://support.apple.com/en-euro/guide/safari/sfri11471/mac>;
- For *Chrome*: <https://support.google.com/chrome/answer/95647?hl=en&hlrm=en>;
- For *Firefox*: <https://support.mozilla.org/en-US/kb/cookies-information-websites-store-on-your-computer>;
- For *Opera*: <https://help.opera.com/en/latest/web-preferences/#cookies>;
- For *Microsoft Edge*: <https://support.microsoft.com/en-us/windows/microsoft-edge-browsing-data-and-privacy-bb8174ba-9d73-dcf2-9b4a-c582b4e640dd>;
- For *Apple*: <https://support.apple.com/pt-pt/guide/safari/sfri11471/mac>

We would nevertheless highlight how deactivating the Cookies, whether partially or totally, may affect your navigation on the website and the microsities to the extent this may block certain website services from functioning correctly. There should be consideration of how the AdP SGPS website and microsities only deploy a minimum level of cookies by default.

Alterations to the Cookies Policy

This Cookies Policy shall occasionally be subject to alterations to reflect ongoing changes to the website.

The Data Controller reserves the right to, at any time and without any prior notification, alter, add, update or eliminate, partially or totally, the present Cookies Policy. Whenever relevant changes take place, the Data Controller shall invite users to read the Policy and review their Cookies options through the “*Configure Cookies*” function available on the website and the microsities.

We would recommend you periodically review the Cookies Policy so that you remain duly updated and informed about this and other policies.

In case of any doubts about the management of Cookies on this website and the microsities, we may be contacted via the email address dpo@adp.pt.